

# ROOT CAUSE ANALYSIS

SIMULATION

Stop wasting time and money on recurring incidents and problems

Why lose revenue, waste resources, deliver questionable quality, and build a comprehensive, reactive organization when value-creating root cause analysis can solve even complicated problems and create lasting improvements quickly and efficiently ... every time?

## What you can expect

- Highly engaging simulation-based training solution
- Minimum theory - maximum application
- Digital scenarios based on real-world problems
- Recognizable improvements in daily routine right after attending
- Improved collaboration and a common approach to root cause analysis in complex, technical environments



## Practical information

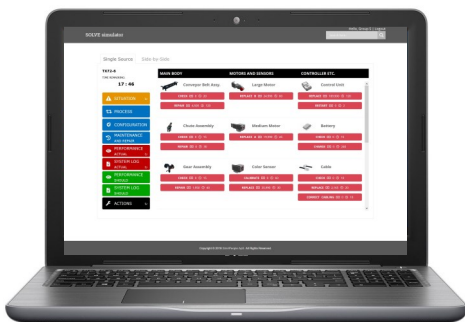
**Target audience:** Managers and employees involved in creating permanent improvements in complex technical environments.

**Key skills trained:** Clarify the problem, set targets for the investigation, identify and document causality, identify potential solutions, choose and recommend best solution, document and present the complete root cause analysis.

**Duration:** 1 day

**Prerequisite:** Systematic Incident and Problem Solving (2 days)

**Format:** Simulation-based training, classroom or remote delivery, practical teamwork



**Morning** Introduction to the fundamental steps of a root cause analysis.

A major incident which needs to be solved safely and quickly, and which demands for a root cause analysis.

Problem investigation and root cause analysis documentation.

Presentation of the root cause analysis.

Feedback and reflection.

**Afternoon** Repetitive enforcement of concepts by a new major incident followed by a Root Cause Analysis.

Summary and evaluation.



**OUR SIMULATORS ARE FOR TECHNICAL STAFF AND MANAGERS  
WHAT THE FLIGHT SIMULATORS ARE FOR PILOTS**